

2/27/2009

Dear Alberta,

I would like to send my gratitude and many thanks to you, for facilitating the process of my Resident Return Visa.


Your expertise in Australian visa matters is phenomenal. I appreciate your diligence in ensuring that you know all aspects of our family situation, that you understand my personal needs and pursued the avenue best suited for me. You assessed my situation diligently and you were available to my wife or me, anytime we had questions.

Your knowledge enabled us to decide that we may confidently allow you to process our application, and that the outcome would be a positive one. I was highly impressed with the communication that you had with us, never failing to keep us informed of every step. You made us understand the process in simple terms and took away much of our confusion.

Lastly, you kept in touch with my family after I received an approved visa. Your professionalism exceeded our expectations. You genuinely cared about our situation and made sure that I received the outcome I wanted.

I will be recommending your service to others who may be looking for an expert in obtaining Australian visa. I highly valued your service and I look forward to working with you again. You have been a tremendous asset during this process.

Sincerely,

A handwritten signature in black ink, appearing to read 'Marco Catajan', with a stylized flourish at the end.

Marco Catajan